

INDIANA 811 POSITIVE RESPONSE

Changes to membership information must be submitted in writing. Changes will be made by the end of the next regular business day. Please complete the entire form, make a copy for your records and either fax or email the changes to:

Fax: 877-230-0496

Email: memberservices@usa811.org

Member Name: _____

Member/Service Area ID(s): _____

Indiana 811 offers a service called Electronic Positive Response (EPR) to assist with providing a communication link between the you, the utility owner/operator, and the persons who have submitted utility location requests, advising whether the location markings for your facility are complete, the underground facility is not in conflict with the proposed excavation site and it is safe to dig or whether there are extenuating circumstances requiring additional action before it is safe to dig. The EPR system efficiently enhances the communication process and reduces the need for additional phone calls from excavators and delivery of additional utility location request tickets to our members.

Once a member receives a locate request, they will deliver a status message code to Indiana 811's EPR system via ticket management upload or manual entry. Excavators will be able to go online and view the status of locate request(s) they have submitted to Indiana 811.

There are two different options for providing positive response information back to Indiana 811:

1. A member can manually enter positive response codes into our system or
2. Upload responses directly into our system.

Select which type of EPR you would like to use:

- Upload process
- Manual Entry (If selected, please fill out the section below.)

Manual EPR Contact

Contact Name:		Title:	
Email:			
Phone:	Cell (Optional):	Fax:	
Address:			
City:	State:	Zip Code:	

Signature: _____

Date: _____

Indiana 811 Office Use Only: Updated _____ **By:** _____