

NO WAITING. NO TRAINING.

START USING 811NOW.COM FOR YOUR SINGLE ADDRESS TICKETS TODAY.

811Now is a convenient, time-saving tool that allows you to submit then print your Indiana and Kentucky single address ticket(s) over the web. Troubleshooting tips that include the necessary instructions on how to turn off your pop-up blocker are below.



For additional information and to make a single address request, please visit 811Now.com

811NOW TROUBLESHOOTING

EMAIL ADDRESS

If you do not receive an email containing the password/validation code, please confirm the email is entered correctly and check your spam folder.

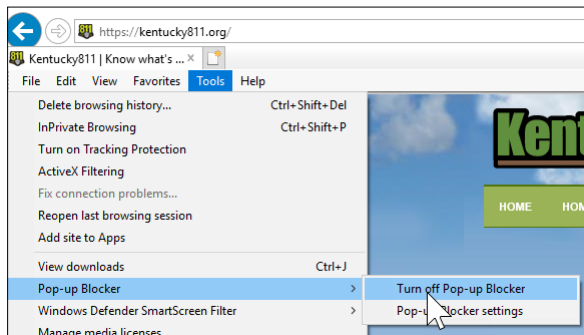
PASSWORD/VALIDATION CODE

Please COPY and PASTE the code from the email to the password field. A new code will be required each time you start a new session.

DISABLE POP-UP BLOCKER

The pop-up blocker must be turned off. Instructions are below for Internet Explorer and Chrome. If you use a different browser, please conduct a Google search to find instructions for your browser (ex: how to turn off pop-up blocker in Safari).

INTERNET EXPLORER



CHROME

To block or allow pop-ups on your mobile device:

1. Open the menu
2. Select Settings
3. Select Site Settings
4. Select Pop-Ups and redirects
5. Slide the bar to allow pop-ups

To block or allow pop-ups on your computer:

1. In the top right corner open the menu
2. Select Settings
3. Expand the Advanced section
4. Under Privacy Settings, select Content Settings
5. Click Pop-Ups and redirects
6. Slide the bar to allow pop-ups

TIPS ON ENTERING AN ADDRESS

ABBREVIATIONS

If your entry is not accepted, please use the following abbreviations:

Road Types: Enter appropriate abbreviation: RD, ST, AVE, etc.

County Road: Enter "CO RT" applicable # (CO RT 100)

State Road/Highways:

- **Indiana Address** – Enter "IN RT" applicable # (IN RT 5)
- **Kentucky Address** – Enter "KY RT" or "ST HWY" applicable # (KY RT 5) or (ST HWY 5)

United States Highway:

- **Indiana Address** – Enter "US RT" applicable # (US RT 40)
- **Kentucky Address** – Enter "US RT" or "US HWY" applicable # (US RT 150) or (US HWY 150)

Interstate: Enter "I" applicable # (I 65)

Directional Prefix/Suffix: Enter: N, S, E, W, etc.

For more abbreviation information, please visit <https://indiana811.org/811now> or <https://kentucky811.org/811now>.


STREET SEARCH

This pop-up could mean the street is misspelled, the road type (ST, RD, DR) has an incorrect abbreviation, the info is in the wrong field, or it was found within an adjacent place. Please check your entry and possible options found by the system, use the adjacent place search, or call 811 to submit the ticket.

EXAMPLE OF AN INCORRECT STREET AND ROAD TYPE IN INDIANA

Street Search

Search for the street to use on the ticket.



Search Parameters:

State: County: JOHNSON Place: Type of Place:

From: To: Dir prefix: Street: Type: Dir Suffix:

Best Match
 Close Spelling
 Adjacent Places
 Exact Match

Search Results:


Common Among All Results: IN, JOHNSON, White River Township

Match %	From	To	Prefix	Street	Street Type	Suffix	
80	600	1599		CHASE	BLVD		Use
75	3600	3899		CHANCELLOR	DR		Use
75	5000	5599		CHANCERY	BLVD		Use
75	3800	3999		CHANNTRY	WAY		Use
75	200	299		CHAPEL	PL		Use
75	1100	1199		CHARLESTON	LN		Use
75	5701	5999		CHARTWELL	DR		Use
75	3200	3299		CLARY BLVD NORTH	DR		Use
75	4000	4099		ROCKING CHAIR	RD		Use

EXAMPLE OF AN ADDRESS FOUND IN AN ADJACENT PLACE IN KENTUCKY

Street Search

Search for the street to use on the ticket.



Search Parameters:

State: County: BULLITT Place: Type of Place:

From: To: Dir prefix: Street: Type: Dir Suffix:

Best Match
 Close Spelling
 Adjacent Places
 Exact Match

Search Results:

Common Among All Results: KY, BULLITT, Mount Washington City

Match %	From	To	Prefix	Street	Street Type	Suffix	
80	100	545		AUTUMN GLEN	DR		Use
80				AUTUMN RIDGE	DR		Use
80	1	199		AUTUMN RIDGE	DR		Use
80	100	170		PARK RIDGE	DR		Use
75	249	699		FOREST RIDGE	DR		Use
75	287	399		PARK RIDGE	DR		Use
70				AUTUMN GLEN PATIO HOMES			Use
70	100	399 N		CANTERBURY GLEN	DR		Use
70	100	399 S		CANTERBURY GLEN	DR		Use

DIGSITE LIMIT ERROR MESSAGE

If you receive "Digsite Limit Error," please call 811 to submit the ticket.

Digsite Limit Error

This ticket will notify for more than 6 grids. Please verify mapping. If you are utilizing the single address version of web ticket entry, the address range may be too large and you will need to call 811 or 800-752-6007 to process your request.

ADDRESS CHECK MESSAGE

If you receive "Address Check," please call 811 to submit the ticket.

Address Check

The address provided was not found.

You may click "Go Back" to verify the address information or choose "Cancel" and call Kentucky 811 by dialing 811 or 800-752-6007 to have one of our Damage Prevention Specialists assist with your dig request.