



**Know what's below. Call before you dig.**

## Design Tool Inquiry vs. Design Ticket

	Design Tool Inquiry	Design Ticket
Ensures utilities will mark their underground lines	No	No
Is used for excavation purposes	No	No
Used for advanced planning purposes	Yes	Yes
Can be completed on the web	Yes	Yes
Can be completed over the phone	No	Yes
Minimal information required to complete	Yes	No
Project area unrestricted by the footage limits as defined by law	Yes	No
Unlimited submissions for same location	Yes	No
Provides a list of contact information for each Member Utility in the mapped area in only 3 steps	Yes	No
Quickly generates a list of Member Utilities for a large-scale project	Yes	No
Ability to save design information to a computer	Yes	No
Ability to email yourself or someone else the Member Utility info identified in the results	Yes	No*
Provides a ticket number as reference	No	Yes
A copy of the Design Ticket/Design Tool Inquiry is transmitted to the Member Utilities	No	Yes

\* Applies to tickets processed over the phone